

## ***QUALITY, ENVIRONMENT AND INFORMATION SECURITY POLICY***

*Business processes are built on an organizational model that complies with the requirements of UNI EN ISO 9001:2015, UNI EN ISO 14001:2015. Information is managed in accordance with the specifications of UNI CEI EN ISO/IEC 27001:2022, with the aim of achieving and maintaining the following objectives:*

### *Growth*

*Generate and monitor a constant balance between quality, price, and performance, providing a plan for gradual and continuous improvement of business profitability.*

### *Market*

*Consolidate and expand its position in the relevant Market, both domestic and overseas.*

### *Trustworthiness*

*Produce products of high-quality standards, with suitable reliability features and security levels to ensure compliance with mandatory requirements and the protection of personal and business-related data of the organization.*

### *Compliance*

*Commit to the observance and compliance with information security requirements in order to guarantee greater compliance also with respect to the obligations present in the current legislation on personal data (GDPR, Legislative Decree 196/03, Legislative Decree 101/2018).*

### *Integrity and Commitment*

*Commit to ensuring that contractual requirements established with customers, suppliers and partners are always respected and in compliance*

*with applicable regulations, addressing - where necessary - obligatory safety requirements in agreements with suppliers.*

### Partnership

*Offer all the professionalism and expertise achieved over the years in order to ensure a reliable partnership and propose value-added solutions.*

### Innovation

*Offer creative and diversified solutions to meet customer needs taking into account regulatory changes.*

### Competencies

*Protect know-how and in-house expertise through constant training, evaluation, and professional development.*

### Collaboration

*Involve the Company's personnel at all levels so that they can understand, implement and support this Information Quality and Security Policy and so that they maintain an awareness of the contribution each employee has in achieving the objectives defined in the management systems and in order to ensure customer satisfaction.*

### Continuous improvement

*Pursue the continuous improvement of processes and activities pertaining to information security, ensuring operational efficiency, evidenced by the constant evolution of technological solutions and the diversification of products and services.*

### Environment

*Comply with all applicable environmental legislation and sustainability commitments.*

*Take into account significant environmental aspects and impacts in all our activities.*

*Reduce consumption responsibly and use energy and natural resources efficiently.*

*Eliminate and minimise the use of paper and plastic and reuse and recycle wherever possible.*

*Ensure that employees have an appropriate level of knowledge and understanding of their environmental responsibilities and are aware of the actions they can take to reduce their impact.*

*Respect nature, biodiversity and the historical and artistic heritage of the natural environment in which Sefin s.p.a. facilities are located.*

*Promote group behaviour in line with the principles of this Policy, attributing positive value to their alignment.*

*During Management Reviews, the performance of business processes and activities related to information security are evaluated through the analysis of trends, indicators, and the collection of data necessary for defining objectives.*

Milano, 02/01/2024

**LA DIREZIONE GENERALE**

